



MIPFM CPD Seminar Series 2025: Sustainable Property Management in Penang

24 April 2025 | 8.30am
Hotel Mercure Penang Beach



PMgr Sr Matthias Loui
Associate Director
Henry Butcher Malaysia
Property Management
(Sel) Sdn Bhd



Dr. Siti Uzairiah Mohd Tobi
Associate Professor at the
Faculty of Artificial
Intelligence UTM



Mr Kuan You Wai
Director
PKN Building Solutions



Reza Natasha
Managing Partner
Natasha & CO.

Topics:

- Service Level Agreement (SLA) in Property Management
- Embracing ESG in Property Management (PM) in Malaysia
- Building Resilience: Seismicity, Climate Change and Building Safety
- Securing Payment: Legal Pathways for JMBs to Enforce Judgments and Recover Unpaid Maintenance Fees

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Programme:

8:30AM - 9:00AM

Registration

9:00AM - 10.30AM

Service Level Agreement (SLA) in Property Management by PMgr Sr Matthias Loui

10.30AM - 10.45AM

Tea Break

10:45AM - 11:00AM

Nippon Paint Sharing Session

11.00AM - 12.30PM

Embracing ESG in Property Management (PM) in Malaysia by Dr. Siti Uzairiah Mohd Tobi

12:30PM - 1:30PM

Lunch

1.30PM - 3.00PM

Building Resilience: Seismicity, Climate Change and Building Safety by Mr Kuan You Wai

3.00PM - 3.15PM

Tea Break

3.15 PM - 4:45PM

Securing Payment: Legal Pathways for JMBs to Enforce Judgments and Recover Unpaid Maintenance Fees by Ms. Reza Natasha

5.00PM

End Session



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SPEAKERS

Sr Matthias Loui has more than 33 years experience in real estate, property valuation services, property development and property management in both established professional consultancy companies and large corporations. His expertise includes marketing, leasing and management of the prime properties in particular high-rise and commercial. Sr Matthias is a Registered Valuer, Property Manager and Estate Agent with the Board of Valuers, Appraisers, Estate Agents and Property Managers Malaysia (BOVAEP). Sr Matthias is a Fellow member of the Royal Institute of Surveyors Malaysia (RISM), PEPS, and as well as the Malaysian Institute of Property and Facility Managers (MIPFM). During his early years of training in professional chartered surveyors firms, Matthias has accumulated many years of hands-on experience in all property related services and in particular property management and has proven to be very invaluable in his present capacity. He has also gained wide exposure during his tenure in prominent property developers' companies and is capable to undertake and provide services which are in line with his client's objectives and aspirations.



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Dr. Siti Uzairiah
Associate Professor at
the Faculty of Artificial
Intelligence UTM

Dr. Siti Uzairiah Mohd Tobi is an Associate Professor at the Faculty of Artificial Intelligence, Universiti Teknologi Malaysia (UTM), Kuala Lumpur. She is a full member of the Disaster Preparedness and Prevention Center (DPPC) at the Malaysia-Japan International Institute of Technology, UTM. She holds a Doctorate in Built Environment from Salford University, United Kingdom. Her academic journey also includes a bachelor's degree and a master's degree from UTM, with a focus on Property and Facilities Management (FM). With eight years of professional experience, her research interests span facilities management, property management, and disaster risk reduction. She has conducted extensive research on property management strategies to mitigate disaster risks, disaster education, and community resilience. Additionally, she has authored academic books aimed at postgraduate audiences, covering qualitative study methods and Nvivo software applications. She has also contributed a chapter on sustainable housing themes book published by UTM Press.

Mr Kuan You Wai has nineteen (19) years of experiences in contracting repair work in concrete repair, waterproofing, cracking, leaking, plumbing and mould remediation. Ten (10) years of experiences in Non-Destructive Testing and Inspection in Dampness and Concrete. An advisory committee in the authorities Focus Group in Construction Permit, Ministry of Urban Wellbeing, Housing and Local Government (KPKT) and CIS 7 Quality Assessment Systems for Building Work, Construction Industry Development Board (CIDB). He is certified in Professional Mould Remediation based on ANSI: IICRC S520 Professional Guides in Mould Remediation, USA, Infrared Thermography Level 1, Infrared Training Centre, Sweden, BS EN 1504: Products and systems for the protection and repair of concrete structures. Definitions, requirements, quality control and evaluation of conformity, Concrete Repair and Rehabilitation, America Concrete Institute, Professional Roofing, National Roofing Contractors Association, USA, The Deterioration of Concrete and Its Repairs & Protection according to EN1504, Institute of Engineers Malaysia, Primelog + Data Logger Analyst, Primayer UK and Professional applicator in Waterproofing and Concrete Repair Products, Mapei Malaysia, Greenseal, Dongji Malaysia and Elmich Singapore.



Mr Kuan You Wai
Director
PKN Building Solutions



Reza Natasha
Managing Partner
Natasha & CO.

Graduated in 2011 with a Bachelor's in Law from UUM. She was exposed to corporate & commercial law litigation, personal injury and medical negligence. She gained further experience in litigation cases to Federal court case. She also has the experience and skills in conveyancing matters. She had managed and encountered with developer projects and sub-sale cases which involved court orders. She experience in managing, handling, and practicing in various areas of law, including but not limited to litigation and conveyancing. Her recent notable cases include handling construction claims, accident claims, medical negligence disputes, trademark matters, as well as successfully representing Joint Management Bodies (JMBs) to recover outstanding amounts totalling up to RM1,000,000.00. She managed and handled various enforcement and execution proceedings of judgments, including but not limited to Judgment Debtor Summons, Writs of Seizure and Sale, Winding-Up proceedings, Garnishee Orders, and Committal applications. She also serve as a lecturer for the Master's program in Medical Ethics and Law at UiTM, Faculty of Medicine.



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- Scan the QR Code to register or fill in the registration form and email it to admin@mipfm.org.my
- Full payment must be made **BEFORE** the event date. The payment slip must be emailed to admin@mipfm.org.my
- MIPFM will issue an Official Receipt upon receiving the payment slip.
- If the participant is unable to attend the seminar, a replacement is welcomed at no extra charge. Full payments are non-refundable.
- Letter of undertaking (LOU) and Local Order (LO) are accepted before the event.
- Payment must be made via Online Transfer, Cash Deposit or Cheque to the MIPFM **Maybank account number 514 169 173 852** payable to the **MALAYSIAN INSTITUTE OF PROPERTY AND FACILITY MANAGERS**
- All speakers and topics are correct at the time of printing, MIPFM reserves the right to substitute speakers or cancel or alter the content and timing of the program for reasons beyond its control.
- For further inquiry, kindly contact us at 019-6008022/03-79601261 or email secretariat@mipfm.org.my

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